

You know by now we've changed our name to Friends & Family Credit Union! We hope the new name speaks to you, because it IS all about you! Our redesigned logo features the two "i i "s in "Friends" and "Family" joined by a graceful arc, signifying not only the special connection between our friends and family members but the importance of each "ndividual. While the name change was made to emphasize our focus on our members, one aspect hasn't changed — that's the same devotion to offering you great products and services as we have for 54 years.

New website is under construction!



Call for current rates!

As we continue to build and perfect our new Friends & Family CU website, we apologize that our current savings and loan rates are not available online yet.

Thank you for your patience as we upgrade the website. The digital workings behind the scenes are focused on providing the best and most accurate online resource for your financial information and accounts. Fortunately, finding out the current rates is just a phone call away at 330-832-1371, option#4. When the new website is unveiled we think you'll agree it was worth the wait!

Join Us at our Annual Meeting Brunch!

Yes, it is time to put Friends & Family Credit Union Annual Meeting on your calendar. On Sunday, March 18, 2012 we will gather at 1pm for a Sunday afternoon brunch followed by our annual business meeting. We'll celebrate our 2011 successes, talk about the plans for the future and offer door prizes. Come join us at the Executive Events Center located at 5211 West Tuscarawas Street N.W. in Perry Township. The cost for the brunch is \$10 per member and \$20 per nonmember. To reserve your seat, simply complete the Annual Meeting Ticket Request below and return it to the credit union with payment by Friday, March 9, 2012.

Buffet Lunch at 1:00 p.m.	Annual Meeting Ticket Request	Business Meeting at 2:00 p.m.	
Member Name	mber Name Reservations		
Member Name		checks must	
Number of Attendees		arrive at the credit union no	
Credit Union member(s) @ \$10 each \$		later than	
Guest(s) @ \$20 each \$		March 9, 2012.	

A Sweetheart of an Auto Loan at Friends & Family Credit Union!

ends February 29, 2012.

Don't miss this sweetheart of a deal for a new or used auto loan at Friends & Family Credit Union! In February, qualified members can get an auto loan rate as low as 2.99% APR* for 72 months. If you've been paying a higher interest rate on a car loan from another financial institution, consider refinancing with a Friends & Family Vehicle Loan and save money. Hurry before this offer

*APR = Annual Percentage Rate. Additional restrictions may apply. This offer applies to new vehicle loans, used vehicle loans and refinanced vehicle loans from other financial institutions. All rates and promotions subject to change without notice. A processing fee of \$190 will be assessed. Sample monthly payment of \$12,000 loan for 72 months at 2.99% APR would be approximately \$182.28. Loan rate is determined by term of loan and personal credit history.

Save with Our Great VISA® Options

Two great credit card options await you at Friends & Family CU, both with the same money-saving rates on purchases. balance transfers and cash advances. The Friends & Family VISA Gold Card gives you a FIXED 7.99% APR*. The Classic VISA offers a FIXED rate of

12.99% APR*. With no annual fees and no fees for cash advances or balance transfers, you

save even more with a Friends & Family VISA card, so call us today, visit the website or stop in to apply!

*Annual Percentage Rate.



Effective January 16, 2012 All rates subject to change without notice.

TERM (Max Months) (As Low As)

APR*

VISA CLASSIC

FIRST MORTGAGES

First Mortgages (up to \$417,000) 10 yr. 3.50%

15 yr. 3.50%

30 yr. Call for rates.

HOME LOANS

Home Equity Line of Credit (Variable Rate)

80% Loan to Value

4.00%**

Second Mortgage (Fixed Rate)

80% Loan to Value 15 yr. 7.00%

NEW VEHICLE LOANS

Cars, Trucks, Vans, Motorcycles 2.99% Recreational Vehicles, Boats, ATVs 5.25%

USED VEHICLE LOANS

Cars, Trucks, Vans, Motorcycles 2.99% 72 Recreational Vehicles, Boats, ATVs 5.25%

VISA® CREDIT CARDS

VISA® Classic (Purchases, Balance Transfers, Cash Advances) 12.99% VISA® Gold (Purchases, Balance Transfers, Cash Advances)

*Annual Percentage Rate. All rates are subject to change without notice. Interest rates are based on credit history plus number of years financed. Mortgage rates are subject to change daily. Call for current rates and closing cost information. Visit us online for a complete list of all of our savings and loan rates and terms. **Some restrictions may apply.

HELOC Makes Any House a Dream-

Home! Your Home Has Money To Lend You!

Let your current house make dreams come true! Take a trip, pay kids' tuition, renovate or just treat yourself - all courtesy of your own house with a

Friends & Family Credit Union **Home Equity Line of Credit** (HELOC). With two different HELOCs to best fit your needs, our Standard or Interest-Only **HELOCs** and their rates as low as 4.00% APR* have no closing



costs or appraisal fees. Your house is ready to give back ... just call today for details and to apply, then let your dreams become reality.

*APR = Annual Percentage Rate. HELOC rates are variable and are based on the PRIME RATE. If your HELOC is closed within 3 years, you will be assessed the closing costs. A processing fee of \$100 will be assessed. All rates and promotions are subject to change without notice. Sample monthly payment for a Home Equity Line of Credit loan of \$15,000 at 4.00% APR for a term of 120 months would be approximately \$225.00. Sample monthly payment for an Interest Only HELOC loan of \$15,000 at 4.00% APR for a term of the first 5 years would be approximately \$49.32.

Save at Friends & Family CU with a CD or IRA!

Our Friends & Family CU 1.14% APR* (1.15% APY**) 18-month Certificate of Deposit has a fantastic rate! \$1,000 deposit of new money is all it takes! Make the deposit no later than February 29, 2012 to take



advantage of this offer. Members can also save with an IRA

it's never too early or too late to save for your future! We have three options for IRAs: Traditional, Roth or Educational. Just give us a call for details!

*Annual Percentage Rate. **Annual Percentage Yield. All rates and promotions subject to change without notice. New money only. This offer ends February 29, 2012.



Holiday Closings



President's Day - Monday, February 20th





MAIN OFFICE

46 Federal Avenue N.W. Massillon, OH 44647 Phone: 330-832-1371 Fax: 330-832-7650

MAIN OFFICE HOURS

9:00 a.m. - 5:00 p.m. Thursday 9:00 a.m. - 5:00 p.m. (Lobby Hours) 9:00 a.m. - 6:00 p.m. (Drive-up Hours)

BRANCH OFFICE

2056 Wales Road N.E. Massillon, OH 44646 Phone: 330-830-3312 Fax: 330-830-3663

BRANCH OFFICE HOURS

Monday 9:00 a.m. - 5:00 p.m. Tuesday 9:00 a.m. - 5:00 p.m. 9:00 a.m. - 5:00 p.m. Thursday 9:00 a.m. - 5:00 p.m. Friday

9:00 a.m. - 5:00 p.m. (Lobby Hours) 9:00 a.m. - 6:00 p.m. (Drive-up Hours) Saturday 9:00 a.m. - 12:00 p.m.